



# 2025 COLLABORATIVE BRIDGES IMPACT REPORT

## What We Do

Collaborative Bridges connects hospitals and community organizations to stabilize high-risk individuals following behavioral health hospitalization. We focus on the hardest-to-reach populations, people with life expectancies 25 years shorter than average and Medicaid costs six times higher.

### HOSPITAL

Immediate needs are stabilized. Collaborative Bridges engages patients before discharge.

### TRANSITION

A warm handoff ensures individuals leave connected, not alone.

### CONNECTION

Rapid engagement with therapy, primary care, and social and community supports.

### STABILITY

Ongoing community based supports reduce repeat crises and hospitalizations.

## Volume and Reach

We engage individuals who do not seek care on their own and those with repeated behavioral health hospitalizations.

**3,393**

referrals  
in 2025

**2,278**

individuals enrolled  
and provided HRAs

**5 of 6**

MCOs  
participating

**1,350**

high need members  
received from  
MCO partners

## Care Model in Action

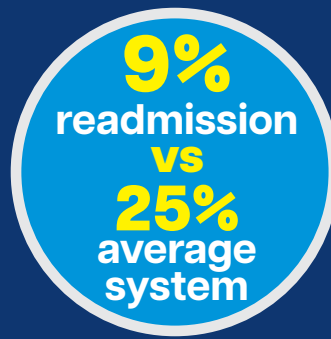
Our innovative care model provides therapy, peer support, and care coordination across hospitals and communities to ensure immediate, seamless transitions of care.

Initial  
outreach within  
**48 Hours**  
after discharge.

**100%**  
receive treatment  
until connected to  
long term providers.  
Average service  
duration  
2-3 months

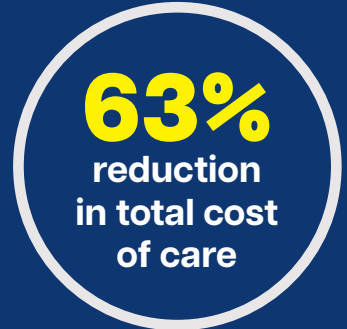
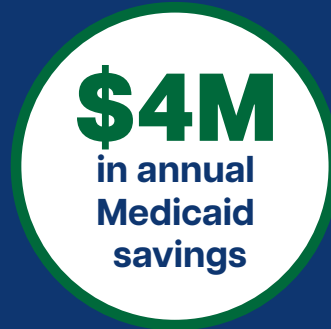
Continued  
tracking and  
re-engagement for  
**6 Months**  
post closure.

Coordinated  
interventions and  
treatment planning  
through Integrated  
technology  
health records and  
shared staffing.



## Improved Outcomes

Reducing hospital use and strengthening connections to ongoing care. We are about more than “coordinating care”. Our therapists deliver care to patients who otherwise would be on backlogged waiting lists.



## The Wellness Center

Opened in 2025, the Collaborative Bridges Wellness Center is a new front door to care on Chicago's West Side. The Center brings crisis support, ongoing treatment, and social services together under one roof, reducing fragmentation and making care easier to access.

**17,000 sq. ft.**  
**space**

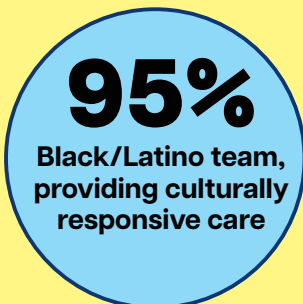
**Integrated  
providers**

**Walk-in  
Access**



## Community Impact Beyond Care

Our impact extends beyond clinical care. Collaborative Bridges builds culturally competent healthcare talent from within the community and advances opportunity by supporting local, minority-owned, and women-owned businesses.



### Collaborative Bridges Partners



For more information call 877-235-7777 or email: [info@thecollaborativebridges.org](mailto:info@thecollaborativebridges.org)